



brownstown handmade crafts

### Returns

If you wish to return any items you can send them to below:

Brownstown Handmade Crafts, Brownstown, Navan, Co. Meath, c15vf9n

Please note we have a 14 day return policy. All items must be unused, undamaged, free from any household odour (for example smoke) and in original packaging.

It is the responsibility of the buyer to check items before use.

All items have been quality checked prior to dispatch.

Please track your item and include a note with your order details and request for refund or exchange if required.

Please do not visit our premises to return an item as this is a residential address.

Please note refunds will take up to 5 working days to process. Postage costs are not refunded.

If you have any questions or queries please do not hesitate to contact us by email on [info@brownstownhandmadecrafts.ie](mailto:info@brownstownhandmadecrafts.ie)